

# The Demonstration Flow in 6 Easy Steps

1. **Preparation:** Connect the ConnectLine system to TV, landline (and/or) mobile phone. Pair a Demo streamer to the TV adapter and the Phone adapter (max 15-30 min.)
2. Place a fully charged **Demo Streamer** around client's neck.
3. **Demo TV listening:** Instruct your client to press the Audio button to stream the TV sound directly to the instruments.
4. **Demo a phone call** while listening to TV: instruct client to press the Phone button upon hearing a ringing tone in the instruments. Call the demo phone (landline or mobile) and let client experience the ease of having a phone conversation through ConnectLine.
5. At the end of the conversation, instruct client to **hang up** by pressing the Phone button again.
6. After two seconds, the instruments will change and **pick up the TV signal again**. The demonstration is now finished.

## **Best practice tips:**

### ***Let the client have the wireless hands-free experience:***

Explain that Streamer picks up the voice perfectly when it hangs around the neck.

Tell client to touch the buttons only when instructed to do so.

### ***Let the client experience the great sound quality of the system:***

Leave the room when you demo the phone call.

Use a TV/DVD clip with direct speech to demo the low latency of the system.

# Modern Hearing Care Solution

